

Statement by Mrs Caroline Nalwanga Magambo , Counsellor, Permanent Mission of Uganda to the United Nations at the closing of the first resumed part of the seventy-third session of the United Nations General Assembly, On the Global Service Delivery Model (GSDM)
New York, 5 April 2019

Thank you Madam Chair,

I have the honour to deliver a statement on the Global Service Delivery Model at the closing session of the first resumed part of the seventy-third session of the General Assembly.

Uganda welcomes the intention of the Secretary General to establish the Global Service Delivery Model (GSDM). However we think that in as much as the report of the Global Service Delivery Model has been deferred to the 74th Session, we should consider asking for a new report due to the concerns raised by Member States about the lack of transparency in the process of coming up with the current report of the Secretary General on the GSDM.

Uganda will continue to engage on the GSDM agenda item and other agenda items during the 74th session and hopes that the committee will call for a new report during the discussions on the GSDM during the 1st resumed part of the 74th Session.

It is our hope that this new report will provide an opportunity to review the intended benefits of the GSDM which was primarily to have shared services move from high cost locations to low cost locations near the clients that are to be served.

I thank you madame Chair.